

INFORMATION TECHNOLOGY BUSINESS PLAN - 2009 Accomplishments

STATUS TYPE	PRTY TYPE VII /III/U	INITIATIVE/PROJECT	LEAD SPONSOR DEPT and PARTICIPATING DEPARTMENTS				2009		
ADMINISTRATION and OPERATIONS									
PLAN		Indexed Agendas/Minutes	BOC	CLERK					
ACTIVE	I	Phone System Enhancements	IT NS						
DONE	I	IVR (Nuance)	IT NS						
ACTIVE	I	Telecommunications Administration & Management	IT NS						
ACTIVE	I	County Training Tracking System	HR	SHERIFF	IT				
DONE	I	Phase 1: Sheriff - Tracking	SHERIFF						
PLAN	I	Phase 1b: Sheriff - CBT	SHERIFF						
PLAN	II	Phase 2: JJC	JJC						
PLAN	III	Phase 3: other departments	HR	IT					
ACTIVE	I	Service Delivery System	IT	HR					H
DONE	I	Employee Online Phase 1 (Inquiry)	HR						
ACTIVE	II	Employee Online Phase 2 (Benefit Inquiry)	HR						
ACTIVE	II	Employee Online Phase 3 (Update)							
ACTIVE	I	Online Job Application Submission/Tracking	HR						
ACTIVE	NEW	Delta Dental Interface	HR						
ACTIVE	NEW	Blue Cross Interface	HR						
ACTIVE	NEW	HIC Number + Unique Identifiers	HR						
ACTIVE	NEW	CIGNA Interface	HR						
ACTIVE	NEW	HAP Interface	HR						
PLAN	NEW	SVS Vision Interface	HR						
PLAN	NEW	TASC Interface	HR						
ACTIVE	NEW	Life Insurance Interface	HR						
ACTIVE	I	Medicare - Voluntary Data Sharing Project	HR						
ACTIVE	I	Financial System Enhancements (IFAS)	FINANCE						
PLAN	III	Work Order management	FINANCE						
PLAN	III	Bid/Quote management	FINANCE						
PLAN	II	E-purchasing (in IFAS 7.9)	PURCH						
ACTIVE	I	Workflow for New Hire/Terminations	HR						
DONE	II	COBRA Module WITHDRAWN	HR						
PLAN	II	Certificate of Insurance Tracking	RISK						
PLAN	II	License and Certification Tracking	RISK						
ACTIVE	U	Financial System (IFAS) Upgrades	FINANCE	IT					
ACTIVE	U	IFAS 7.9	IT	FINANCE	HR				
DONE	NEW	IFAS Hosting	FINANCE	HR	IT				
ACTIVE	U	Retirement System (GRS) Upgrades	FINANCE	IT					
PLAN	I	Imaging	IT						
PLAN	U	Imaging (On-Base/PSI) Upgrades	IT	FOC					
DONE	I	Building Security System	IT SEC						
DONE	I	Sheriff	SHERIFF						
PLAN	III	County-wide Electronic Photo Library	PUB AFF						
PLAN	I	Litigation Tracking System	CORPCOUN						

PUBLIC and LAND-BASED SERVICES									
ACTIVE	I	E-commerce Miscellaneous	IT						
ACTIVE	I	County Web Site Enhancements	IT						
NEW	I	Green Macomb Website	BOC						
DONE	NEW	Planning-WSU Business Center	PED						
DONE	I	Public Affairs Web ReDesign/Online Media Center WITHDRAWN	PUB AFF						
PLAN	II	BSA Platform Upgrade	TREAS	EQUAL					
DONE	U	Treasurer Delinquency (BSA) Upgrades	TREAS						
DONE	U	Equalization Equalizer (BSA) Upgrades	EQUAL						
DONE	U	Public Works (Accela) Upgrade	PUBWKS						
ACTIVE	II	Public Works Web Site Enhancements	PUBWKS						
ACTIVE	NEW	Public Works Flow Meters	PUBWKS						

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ACTIVE	II	Interactive Voice Response (IVR) applications	IT										
PENDING	I	Jail information	SHERIFF										
ACTIVE	I	Primary/General Elections	CLERK										
DONE	I	Annual Jury Draw	CLERK										
ACTIVE	I	"Virtual Office" (OnLine Services)	CLERK										
ACTIVE	I	Marriage Licenses	CLERK										
ACTIVE	III	Electronic Business Registrations	CLERK										
ACTIVE	III	I-Jury	CLERK										
PLAN	III	Electronic Voter Registration	CLERK										
DONE		Redesign Election Website WITHDRAWN	CLERK										
PLAN	III	Campaign Finance Online Report Submissions/Queries	CLERK										
PLAN	U	Campaign Finance (CEA) Upgrades	CLERK										
DONE	II	Oath of Office via the Web	CLERK										
PLAN	III	Juror id's - RFID	CLERK										
PLAN	I	Juror same-day payment/ATM/Cash	CLERK										H
PLAN	U	Vital Records (ACS) Upgrades	CLERK										
PLAN	U	Clerk Cash Register System (CORE) Upgrades	CLERK										
DONE	U	Clerk Cash Register System ICVerify Upgrades	CLERK										

INTEGRATED JUSTICE													
ACTIVE	I	Integrated County Court System	CIR CT										
ACTIVE	I	Court Electronic Filing	CIR CT	PROB									
ACTIVE	I	Court fees e-payment	CIR CT										
PLAN	II	Automated Hearing Worksheets - Juvenile Ct (IC)	CIR CT										
PLAN	III	Realtime Court Docket Display	CIR CT										
DONE	U	CourtView Upgrades	CIR CT	IT									
PLAN	II	SCAO Statistics Database and Reporting	FOC										
NEW	I	State PC Replacements Deployment	FOC										
DONE	U	Jury View Upgrades / SQL conversion	CLERK	IT									
ACTIVE	I	JJC JJOLT Replacement	JJC	CIR CT									
PLAN	U	Tiscor upgrades	JJC										
DONE	I	Jail Management System Optimization	IT	SHERIFF									
ACTIVE	U	Jail Management System Upgrades	SHERIFF										
PLAN	I	Jail Expedited Booking	SHERIFF										H
DONE	I	Jail Post-Implementation Modifications/Enhancements (phased)	SHERIFF										
DONE	I	Reimbursement Collections	SHERIFF										
PLAN	III	Work Release System Development	SHERIFF										
DONE	I	Jail Web Component (Internet)	SHERIFF										
ACTIVE	II	Jail Legacy Development	SHERIFF										H
ACTIVE	II	Interface between Aramark and Jail Management System	SHERIFF										
ACTIVE	III	Jail Bond System Replacement/Rewrite	SHERIFF										
PLAN	III	DJS Implementation with CLEMIS	SHERIFF										
DONE	U	CLEMIS netRMS upgrade support	SHERIFF										
ACTIVE	III	MDC Replacement Motorola Series	SHERIFF										
ACTIVE	III	Electronic Ticket Issuance	SHERIFF	DIST CT									
PLAN	III	Messaging Enhancement	SHERIFF										
DONE	U	LRMS UDT/DSS Upgrades vis-à-vis CLEMIS UDT	SHERIFF										
DONE	I	TALON Point/data sharing initiative	IT APPS										
PLAN	II	Sheriff Staff Scheduling Replacement/Rewrite	SHERIFF										
PLAN	II	Sheriff Comp Time System Replacement/Rewrite	SHERIFF										
PLAN	III	JJC Staff Scheduling System Replacement/Rewrite	JJC										
PLAN	III	Biometrics	SHERIFF										
PLAN	II	Voice Recognition in Cars	SHERIFF										
ACTIVE	I	New County Emergency Operations Center (EOC)	EMS										
DONE	I	Move to New Facility	EMS										
ACTIVE	I	Phase II Build	EMS										
PLAN	I	Phase III Build	EMS	IT									

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COMMUNITY-BASED SERVICES										
PLAN	U	Kronos Upgrades	MTB							
PLAN	I	M&M Aged Receivables Processing	HEALTH							H
DONE	U	Visual Healthnet (M&M) Upgrades	HEALTH							
DONE	U	Fax Server (Stream) Upgrades	HEALTH							
DONE	U	Appointment Reminder (Teleminder) Upgrades	HEALTH							
DONE	I	Water Sampling (ecoli)	HEALTH							
PLAN	III	WIC Lead Testing Billing Program	HEALTH							
DONE	II	WIC/State Upgrades (MI-WIC)	IT NS							
PLAN	II	State of Michigan Inspection Software	HEALTH							
PLAN	III	Coordinate Client Management/Appointments	MCCSA	MSU	SENIORS					
PLAN	III	Consolidated Communications Mailing List:	SENIORS	PARKS	MCCSA	MSU				
PLAN	III	FLEETMAX Replacement	MCCSA							
PLAN	I	EasyTrack (THO replacement) Analysis	MCCSA							
ACTIVE	U	CHORES Access 2000 Upgrade	MCCSA							
DONE	U	NAPIS Plus Upgrades (Quarterly)	MCCSA							
DONE	U	THO Upgrades (as needed)	MCCSA							
PLAN	III	Senior Legal Aide	SENIORS							H
PLAN	II	Senior Discount Program	SENIORS							H
PLAN	U	VIMS Upgrades	VETERANS							

TECHNICAL INFRASTRUCTURE										
DONE	I	Enterprise Architecture Baseline Documentation	IT SEC							
PLAN	II	Enterprise Architecture Updates	IT SEC							
ACTIVE	II	ISP Redundancy	IT NS							
DONE	I	GIS Web Migration WITHDRAWN	PED	IT						
PLAN	I	Network Infrastructure Optimization	IT NS							
DONE	I	Network Security Access Control	IT NS/IT SEC							
DONE	I	Legacy Mobile Device Encryption	IT SEC							
PLAN	II	VOIP Platform Migration	IT NS							
ACTIVE	I	Server Consolidation	IT NS							
ACTIVE	I	Server Virtualization	IT NS							
DONE	I	Data Management (SAN) Implementation	IT SEC							
ACTIVE	I	CITRIX Thin Client Implementation	IT NS							
DONE	I	File Encryption	IT SEC							
DONE	I	Single Authentication Deployment	IT NS							
ACTIVE	I	Consolidated Printing/Fax	IT NS							
ACTIVE	NEW	Data Center Hosting Analysis	IT NS							
ACTIVE	I	Data Center Migration / IntraGovernmental Collaboration	IT							
ACTIVE	II	Email Platform Migration	IT NS							
PLAN	II	Automated Application Testing Tools	IT APPS							
ACTIVE	I	Jdeveloper11 Replacement	IT APPS							
PLAN	II	Dynamic Web Content (XML)	IT APPS							
ACTIVE	I	Business Continuity Plan/COOP	IT SEC							
PLAN	II	System Redundancy	IT NS							
PLAN	III	Service Level Agreements	IT SEC							
PLAN	U	Router/Switch Release Upgrades	IT NS							
PLAN	U	VOIP System Release Upgrades	IT NS							
DONE	U	Network Monitoring Tools Release Upgrades	IT NS							
DONE	U	IDS Release Upgrades	IT NS							
DONE	U	Anti-Virus Release Upgrades	IT SEC							
DONE	U	Anti-Spam Release Upgrades	IT SEC							
DONE	U	Web Filtering Release Upgrades	IT SEC							
PLAN	U	Blackberry Enterprise Server Release Upgrades	IT NS							

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DONE	U	Windows Client Release Upgrades	IT NS									
DONE	U	Server Release Upgrades	IT NS									
DONE	U	SAN/NAS Release Upgrades	IT SEC									
DONE	U	IFAS - WITHDRAWN	IT SEC									
DONE	U	ORACLE Release Upgrades	IT SEC									
ACTIVE	I	BUILDING CONSTRUCTION/RENOVATION	IT NS									
PLAN	III	County Bldg - 10th floor IT Training Room relocation	F&O	IT								
DONE	I	County Bldg - 1st floor	F&O	IT								
PLAN	I	Court Building 1st floor and Courtroom Renovations	F&O	IT								
DONE	I	Clerk Counter										
DONE		Court Building 3rd floor	F&O									
ACTIVE	I	JJC Renovation/Addition	JJC	IT								
PLAN		HR 1st floor relocation	F&O									
DONE	NEW	Health Flu Setup (in EOC)	HEALTH									
DONE	NEW	Sheriff Front Office	SHERIFF									
DONE	NEW	Sheriff MACE	SHERIFF									
DONE	NEW	Sheriff Lab	SHERIFF									
DONE	NEW	Charter Commission Facilities Setup	NS									
DONE	NEW	MCCSA to Clemens Center	MCCSA									

INTERGOVERNMENTAL COLLABORATION												
ACTIVE	II	100% Web presence	IT Forum									
ACTIVE	II	Email w/ own domain name	IT Forum									
ACTIVE	I	Judicial Video Proceedings	COUNTY	LOCAL								
DONE	II	MDOC Video Arraignment WITHDRAWN	SHERIFF	MDOC								
DONE		Chesterfield Twp	IT									
ACTIVE	NEW	Shelby Twp										
ACTIVE	I	MacNet/OakVideo	SHERIFF	COUNTY								
PLAN	II	State Integrated Livescan/Mugshot Registry	SHERIFF	STATE								
DONE	I	Mt Clemens Video Surveillance Pilot	SHERIFF	MT CLEM	DDA							
ACTIVE	I	Economic Stimulus Grant	IT	LOCAL								
DONE	II	State Data Center Collaboration WITHDRAWN	IT	SOM								
ACTIVE	I	Data Center InterGovernmental Collaboration	IT									
DONE		Warren - JDW	IT									
DONE	NEW	Centerline - CLEMIS WITHDRAWN	IT									

LEGEND:		=	Planned - Mandatory/t
		=	Planned
		=	In-Process
		=	Completed
		=	Timeline extended