



Macomb County Community Services Agency

Annual Report 2010

MCCSA: Helping People. Changing Lives.

Frank T. Taylor, Director

History

In 1964, President Lyndon Johnson signed the Economic Opportunity Act creating Community Action Agencies. Johnson envisioned a "great society in which every American has the opportunity to become self-sufficient."

Macomb County Community Services Agency (MCCSA) was developed as a Community Action Agency as a result of the Economic Opportunity Act of 1964. MCCSA is a public, non-profit agency. Originally known as the Macomb Action Program, the agency was officially renamed in 1975 as Macomb County Community Services Agency.

Our mission is to provide a network of comprehensive educational, economic and social services to Macomb County residents in need. In pursuit of this mission, our team of dedicated, compassionate staff and volunteers will continue to diminish the causes and effects of poverty.

About Macomb County

Macomb County encompasses 482 square miles and ranks third in population in Michigan with a 2010 U.S. Census Bureau total of 840,978. The poverty rate in Macomb County has increased significantly in recent years with 2009 U.S. Census Bureau estimates of 11 percent of people below 100% of poverty and 27 percent of people below 200% of poverty.

MCCSA is a department of Macomb County government. The County Executive, Mark A. Hackel, serves as head of the executive branch of government. He supervises, coordinates, directs, and controls all County departments, except for departments headed by Countywide Elected Officials. The mission of the County Executive's Office is to ensure that all county activities are geared toward efficiency, economy, and maximum service effectiveness for the citizens of Macomb County. The Office provides internal direction and support to the County's departments and organizations, and external support to the residents, communities and businesses of Macomb County. As such, it ensures the implementation of legislative mandates and policies and provides analytical support, strategic planning, policy analysis, and budgetary oversight for the County organization.



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Macomb County Community Services Agency

Vision

Macomb County Community Services Agency will be recognized nationally as the premier Community Action Agency acting as an instrument of change by improving the lives of those we serve.

Mission

Macomb County Community Services Agency provides a network of comprehensive educational, economic and social services to Macomb County residents in need. In pursuit of this mission, our team of dedicated, compassionate staff and volunteers will continue to diminish the causes and effects of poverty.

Values

Macomb County Community Services Agency values:

Integrity

Commitment to excellence

Accountability

Passion in the belief of what we do

Showing courtesy and respect

Macomb County Community Services Agency (MCCSA) is a Community Action Agency. MCCSA is sponsored by Macomb County government, the U.S. Dept. of Health and Human Services, Dept. of Energy, Michigan Department of Human Services, Office of Services to the Aging, Dept. of Agriculture, Dept. of Education, and Area Agency on Aging, 1-B. MCCSA complies with the Civil Rights Act of 1964, the Michigan Handicappers Civil Rights Act, the Older Americans Act, the Social Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. To inquire about reasonable accommodations for persons with disabilities, please contact MCCSA at 21885 Dunham Road, Suite 10, Clinton Township, Michigan 48036 (586) 469-6999, TDD (586) 469-5962. All MCCSA programs, services, and activities will be provided equally without regard to race, religion, color, national origin, sex, marital status, age, or physical handicap/disability.

Program Highlights

Serving Children and Families

Head Start

- 943 children, ages 3 and 4, were enrolled over the school year in the 842 available spaces in the Head Start program;
- Children received up to date immunizations, dental care, and vision screening;
- 100% of families were involved in setting goals through a Family Partnership Agreement process; 87% accomplished their goal by the end of the school year; and
- 87% of parents volunteered in the classroom, 42% attended Head Start sponsored family events.

Early Head Start

- Early Head Start provides services for pregnant women and children ages birth through three to support healthy development.
- 92 families are served through the new Macomb County Early Head Start program.

Assisting with Basic Needs

Community Action Centers

- Families and individuals are provided with case management and information and referrals to assist them in resolving their crisis and meeting their basic needs.
- 6,899 households received emergency assistance with utilities and housing. This was a 57% increase in households from two years ago.

Food Program

- 1,755,756 pounds of food was distributed last year through a network of 55 pantries. This was a 31% increase from the previous year;
- 57,124 households consisting of 151,150 individuals requested emergency food – an increase of 15% from the previous year;

Transportation

- We bridge the many transportation gaps faced by the County's most vulnerable populations;
- 12,751 one way trips were provided. This figure equates to 247,105 total miles driven.



I would like to share my experience about the Head Start program with everyone. This is a wonderful program. I had my son in it and now my daughter and I see the difference in them. My children both became independent. They learned so much, even to speak up and be themselves and not shy. The teacher also is wonderful. Both of my children loved her. I also made a lot of friends with the parents and we're still friends and we help each other out. This is the best program. I would highly recommend it to others.
~ L.S.

Serving Senior Citizens

Senior Nutrition

Home Delivered Meals

- 410,193 meals were delivered last year to 2,723 frail homebound senior citizens; these meals included hot lunchtime meals, second meals, Saturday sack lunches, and shelf-stable emergency meals.
- 90% of all routes are operated by community volunteers. 1,170 volunteers donated 20,600 volunteer hours toward the delivery of meals; and
- 63% of the senior citizens receiving meals are living at or below 200% of poverty

Dining Senior Style

- 103,960 cafeteria style meals were served to a daily average of 420 senior citizens who dined in a social environment with their peers.



Chore/Home Injury Control

- 404 older adults received lawn and snow services;
- 79 senior citizens received Home Injury Control devices to sustain a safe home environment.

Helping People Save Energy

Weatherization

- 218 homes were weatherized through regular Department of Energy funding last year.
- An additional 1,164 homes are projected to be weatherized by March 30, 2012 through American Recovery and Reinvestment Act funding.
- Over 2,500 senior citizens, school age children and families received quality energy education and energy saving materials through a variety of opportunities that included one on one sessions, as well as group classes and presentations.



To the MCCSA Weatherization Program,
I recently had my home weatherized by your agency
§ I needed to write and tell everyone "thank you" from the
bottom of my heart! I am very grateful that our county has this
program and that I had this opportunity to make my house more
energy efficient. It has been very difficult being a homeowner and
I've had bad luck in picking contractors and I've dealt with a lot
of dishonest contractors. Your agency was very professional and
non-judgemental. The contractors did a great job and I appreciated
the follow through on the work. Everyone involved, from my first
meeting, to the last inspection, made this a positive experience. And,
my first gas bill is \$50 less from last year! Words cannot express
how grateful I am. Thank you!
~ N.J., Eastpointe

Building Assets

Individual Development Accounts

- Over 30 first time home buyers received down payment assistance and financial education since 2002
- All these individuals have remained in their homes.

Tax Preparation

1,069 households received income tax preparation assistance resulting in \$1,213,616 dollars in tax refunds and credits.

Supporting the Homeless

Continuum of Care

- The Continuum of Care Coordinator was successful in securing \$2,256,816 in grant funds to assist homeless individuals;
- The Continuum of Care system made strides towards ending homelessness. Macomb County's member agencies provided services to over 3,000 homeless individuals in 2010;
- 67 permanent supportive housing beds are now available; increased from 4 in 2005, and;
- 528 Homeless Assistance Recovery Program/Section 8 voucher beds are now available compared with zero in 2005.

Dear Staff & Volunteers,
Can't thank you enough for the wonderful service Meals on Wheels provides. From the meals themselves to the cheerful volunteers who deliver the meals you have our thanks and appreciation for a job well done!
K.M., St. Clair Shores

Value of Volunteers

Volunteers make an enormous contribution of time and talents toward helping people and changing lives. MCCSA is fortunate to have thousands of dedicated volunteers who brighten the lives of our customers.

Number of Hours Contributed

Dining Senior Style	3,950
Head Start	35,789
Macomb Food Program	3,988
Meals on Wheels	22,716

Total Hours **66,443**

**Monetary Value of
Volunteer Hours** **\$ 491,678**



American Recovery and Reinvestment Act

On Feb. 13, 2009, Congress passed the American Recovery and Reinvestment Act of 2009 (ARRA) at the urging of President Barack Obama, who signed it into law four days later. MCCSA is a recipient of funding through ARRA. ARRA funding allowed for the addition of new initiatives and expansion of existing services.

Senior Nutrition

Meals on Wheels ARRA funding maintained service levels.

- 19,602 Meals on Wheels home delivered meals were provided; and
- 36,609 Dining Senior Style congregate dining meals were provided, including second meals and emergency meal services.



Providing Food

Emergency Food and Shelter Program (EFSP) and The Emergency Food Assistance Program (TEFAP) ARRA funding was used support food programs.

- 307,932 pounds of emergency food assisting approximately 17,100 individuals was purchased through ARRA EFSP.
- Warehouse operation improvements were made through ARRA TEFAP funding. Improvements include expanding cooler capacity by 40%, increased shelving, installation of energy efficient lighting, and the purchase a food inventory software system.

Weatherization

- 1,164 homes are projected to be weatherized by March 30, 2012 under ARRA funding.
- 8 additional staff were hired and 15 contracted companies with over 90 employees were retained for weatherization work.



Services for Vulnerable People

ARRA Community Services Block Grant funding allowed five additional staff to be hired for the Community Action Centers. ARRA funding also provided direct service to 3,404 households, including:

- 580 households assisted with rent or mortgage;
- 1,695 households assisted with utilities; and
- 1,756 households assisted with food.



American Recovery and Reinvestment Act

Services for Families

Head Start

ARRA funding provided Cost of Living Adjustment (COLA), and Quality Improvement Funding consistent with the provisions of Section 640(a)(5) of the Head Start Act for the Head Start program. These funds provided:

- Professional development to teaching staff to improve staff qualifications. Fourteen scheduled trainings were completed.
- Nineteen teacher-aides completed their Child Development Associate (CDA) credential.
- Hired 10 Head Start Advocates to support the classrooms with on-site parent connections and obtaining screening documents.

Early Head Start

ARRA funding provided for Early Head Start (EHS) expansion to serve 92 children in Macomb County. The Early Head Start program provides family-centered services for low-income families with very young children (prebirth to 3 years), and pregnant women to promote the healthy development of children and families. Our program options include 60 children in the home based option and 32 children in the center based option.

- Effective July 30, 2010, EHS has maintained full enrollment and has a wait list of families seeking services.
- The cumulative total of jobs since the beginning of the grant award is 23 staff.
- Successful partnerships with local agencies, including Kindercare, Judson Center, The Macomb County Health Department, and Community Mental Health, are vital to the program's success.
- The first progress report of the program evaluation that the Merrill Palmer Skillman Institute at Wayne State University performed revealed that all EHS staff have access to on-going training and support needed to provide high quality services. As suggested by the early findings of the Bayley III and the Brigance, Early Head Start is providing services to children whose development is at-risk. According to the DECA-IT, parents are reporting a higher than expected rate of concern on child self-regulation and protective factors.



Annual Budget Summary 2009-2010

AMERICAN RECOVERY AND REINVESTMENT ACT FUNDING		
PROGRAM AREA	IN KIND	DOLLARS
Community Action Programs		
ARRA – Community Services Block Grant		\$ 1,375,289
Head Start		
ARRA – Head Start	\$ 24,437	\$ 97,744
ARRA – Quality Improvement	\$ 43,396	\$ 318,215
Senior Nutrition Program		
ARRA – Congregate Dining	\$ 22,691	\$ 164,730
ARRA – Home Delivered Meals	\$ 11,171	\$ 81,180
Home Preservation / Energy		
ARRA – Weatherization*		\$ 2,574,068
Food Programs		
ARRA – Emergency Food & Shelter Program		\$ 254,279
ARRA – Temporary Emergency Food Assistance Program		\$ 105,419
ARRA SUBTOTAL	\$ 101,695	\$ 4,970,924
REGULAR PROGRAM FUNDING		
PROGRAM AREA	IN KIND	DOLLARS
Administration		
		\$ 371,773
Transportation		
		\$ 838,356
Community Action Programs		
General Community Programming		\$ 828,275
Tax Preparation		\$ 24,000
Energy Assistance Program		\$ 156,434
Deliverable Fuel Assistance		\$ 13,275
Walk for Warmth		\$ 28,125
Individual Development Account		\$ 12,067
Michigan Enrolls		\$ 40,560
Homeless Services		
Continuum of Care		\$ 83,264
Head Start		
Head Start	\$ 1,471,140	\$ 6,429,917
Early Head Start	\$ 180,763	\$ 670,786
Senior Nutrition Program		
Dining Senior Style	\$ 56,609	\$ 753,962
Home Delivered Meals	\$ 153,610	\$ 2,598,492
Home Preservation / Energy		
Weatherization		\$ 639,903
Client Education		\$ 424,822
Low Income Energy Assistance Program		\$ 369,000
Additional Projects - Weatherization		\$ 106,711
Food Programs		
Macomb Food Program	\$ 2,475,323	\$ 187,679
Commodity Distribution		\$ 825,502
Emergency Food & Shelter		\$ 352,836
Assisting in Maintaining Residences		
Senior Citizen Chore Service	\$ 5,250	\$ 275,519
Home Injury Control	\$ 1,474	\$ 30,152
REGULAR FUNDING SUBTOTAL	\$ 4,344,169	\$ 16,061,410
TOTAL	\$ 4,445,864	\$ 21,032,333

* ARRA – Weatherization funds for one year of three year grant

Macomb Community Action Advisory Board

The Macomb Community Action Advisory Board (MCAAB) is the advisory board for Macomb County Community Services Agency. MCAAB members represent public, consumer, and private sectors.

Officers

Mary George , Chair

Denise Amenta, First Vice Chair

Jessica Stone, Second Vice Chair

Representatives from the Public Sector

Robert J. Cannon, Supervisor, Clinton Township

Kelly Colegio, City of Warren

Honorable William A. Hackel III, 42nd District Court – Division II

Jack Johns, City Commissioner, Mount Clemens

Laura Johnson, Department of Human Services - Macomb

Tom Kalkofen, Community Member

Jerome T. Moffitt, Macomb County Treasurer's Office

Mark Hackel, Macomb County Executive, Ex-Officio

Representatives from the Consumer Sector

Denise Amenta, St. Mark Catholic Church

Monica Bihar-Natzke, Chair, Head Start Policy Council

Michael Bruci, Consumer

Alice King, Hispanic Coalition of Macomb

Pastor John Mack, North Center Advisory Council

Krista Willette, R.N., M.S., Macomb County Health Department

Representatives from the Private Sector

John H. Bierbusse, Macomb St. Clair Workforce Development Board

Ronald Chriss, DTE Energy

Mary George, Coldwell Banker

Elise Johnson, Macomb Community College

Eudora McKinney, Michigan Rehabilitation Services

Debi Schroeder, Henry Ford Macomb Hospital

Jessica Stone, United Way for Southeastern Michigan



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